

## **Lambeth Together Care Partnership Board: Patient and Public Voice Member role outline**

### **1. Background**

[Lambeth Together](#) is a partnership of the NHS, local authority, the voluntary sector and others, focused on improving health and wellbeing in Lambeth and reducing unfair and avoidable differences in health between different groups of people.

Our leadership team, the [Lambeth Together Care Partnership Board](#), are responsible for planning and managing most local health and care services from a single budget at borough level since July 2022, as part of the South East London Integrated Care System (ICS).

Working together, we will plan services and coordinate care to meet health and care needs across our borough, removing unhelpful divides between hospital and community-based services, physical and mental health, and health and social care. Making services more joined up, easier to access and more consistent will help people get the right care and support in the right setting as early as possible, and help our population achieve better health in the decades to come.

[Lambeth Together is committed to involving local people in all aspects of our work](#). This includes setting and reviewing our priorities; developing and delivering our plans; and overseeing our work and making decisions.

### **2. Patient and Public Voice Member role**

#### **Purpose**

The Lambeth Together Care Partnership is governed by our Board that meets regularly throughout the year to discuss and reach decisions about priorities and plans for health and care in Lambeth, and to monitor progress. To support our Equalities agenda, Lambeth Together aims to ensure that our Board membership is reflective of Lambeth's population. As part of this, we have created two voluntary Patient and Public Voice Member roles, to join the Board as voting members.

The Patient and Public Voice Members support us to make better decisions and to be more connected with our communities, ensuring that significant issues for Lambeth people are identified and heard. The role is focused on supporting improvement in health and in the experience of Lambeth residents who need health and care services.

Patient and Public Voice Members bring their individual perspective to discussions, informed by their own experience, identity, interests and also through their involvement in

Lambeth networks. The role is to act as a champion for the patient, public and community perspective rather than to represent a group or their own interests. This is an unpaid, voluntary role, but agreed expenses will be covered. Training and development support will also be provided.

## **Responsibilities**

Responsibilities will include:

- Attending and participating in Lambeth Together Care Partnership Board meetings and the Public Forum, including pre-meetings; participation in the meetings will involve considering and commenting on reports and presentations
- Maintaining networks and channels for staying in touch with community interests and experience within Lambeth
- Potentially being involved in specific areas of work, such as community sessions or the Public Forum

The Board will meet monthly: formally in public every two months for up to three hours, with a Public Forum running for an hour before this, and informally not in public every other month. We anticipate patient and Public Voice Members will need to be available for around 10-12 hours per month to fulfil essential responsibilities, including preparation, with the possibility of more time for development and support.

Papers for meetings will be shared at least a week before the meeting. On occasion there may be sensitive or confidential items to discuss, and the chair will determine how these items are handled.

Appointment to the role of Patient and Public Voice Member will be for a two-year term. Patient and Public Voice Members may apply for a second two-year term, with a maximum of two terms permitted. A supportive review will be held at six monthly intervals to allow development needs to be identified and to discuss overall how things are working.

## **Who can be a Patient and Public Voice Member**

Patient and Public Voice members will need to:

- Live in Lambeth; people who live in surrounding boroughs who are registered with Lambeth GP practices, or who are regular users of health and care services in Lambeth are also welcome to express an interest in these roles

- Have an active interest in health and care, and in improving health and care services
- Be actively connected to a community network in Lambeth, for example a parent group, tenant association, patient, service user or carer forum or a faith group (not an exhaustive list)
- To support the Board's equalities agenda, we would especially like to encourage interest from younger adults, disabled people, people from LBGTQ+ communities and people from Black and multi ethnic communities to apply for these roles.

## **Values**

Patient and Public Voice members will be committed to upholding the values set out in [our Lambeth Together Pledge](#) which all Board members and partners of Lambeth Together have signed up to:

- Putting people first, always, and striving to provide the best care possible
- Being honest, fair, clear and plain spoken
- Working together, collaboratively, in partnership
- Respecting difference and celebrating diversity
- Ensuring that we behave and speak in a way that actively promotes inclusivity

## **Skills and experience**

Patient and Public Voice Members will have skills and experience to enable them to:

- Participate constructively with others in a formal meeting, asking questions and putting forward views
- Understand and assess a range of information, for example from presentations, reports, graphs, and charts, with support
- Understand how inequalities impacts on health and care and on people's experience of health and care services

## **Support and development**

- Lambeth Together is committed to supporting and developing members of the Board. New Members will be provided with an induction pack and a key contact person who can discuss any specific needs in relation to their role. Members will also have access to core training required of all Board members and additional personal development opportunities. This will be discussed at induction and

periodic reviews. A buddy system is in place for all Board members and Lambeth Together will seek to provide mentoring and peer support opportunities to enable Patient and Public Voice Members to thrive in their roles.

The Patient and Public Voiced Member is a voluntary (unpaid) role. Payment of out-of-pocket expenses that may be covered to ensure that barriers to participation are removed or minimised will be discussed and agreed in advance with individuals. This may cover required travel to Board meetings, for example, or additional costs associated with caring responsibilities or disability.

### **Benefits**

Being a member of the Board provides an opportunity to be an active citizen and offers benefits including

- Understanding more how the NHS and local Council work, and the opportunity to share your understanding of how your communities work
- Learning more about health issues affecting Lambeth people and offering your insight and perspective as a public member
- Being an active and influential part of a powerful team that is seeking to improve health in the borough
- Gaining Board level experience, with access to training and support, at a borough-wide level
- Developing new skills and knowledge, and building links and networks

### **Find out if this role is for you before you apply**

We have two opportunities to help you decide. These are optional and not part of the recruitment process.

- Come to an online information session if you'd like more information, or to ask any questions about the role. This will be held on Thursday 11 July, 5.30 to 6.30pm. Email [hello@lambethtogether.net](mailto:hello@lambethtogether.net) if you are interested in attending.
- [Observe the next Board meeting](#) or [come to the Public Forum](#) – both on 11 July. Please email [hello@lambethtogether.net](mailto:hello@lambethtogether.net) if you would like to come along.



## How to apply

To apply please submit an online application form. The deadline for submissions is 11.59pm on Wednesday 24 July 2024.

We aim to hold interviews in the week beginning 12 August 2024.