

LAMBETH TOGETHER CARE PARTNERSHIP BOARD MINUTES

Wednesday 11th January 2023
Microsoft Teams

Links to the recording:

[Click here for Part 1](#)

[Click here for Part 2](#)

[Click here for full meeting papers](#)

Members Present:

Adrian McLachlan	GP, Living Well Network Alliance Clinical and Care Professional Lead – Southeast London Integrated Care Board.
Andrew Eyres	Strategic Director, Integrated Health and Care, Lambeth. Place Lead Executive, Lambeth – Southeast London Integrated Care Board.
Cllr Ben Kind	Cabinet Member for Children and Young People – Lambeth Council.
Cllr Jim Dickson	Cabinet Member for Healthier Communities (job-share), Lambeth Together Care Partnership Board Co-Chair – Lambeth Council.
Cllr Marcia Cameron	Cabinet Member for Healthier Communities (job-share) – Lambeth Council.
Di Aitken	GP, Lambeth Together Care Partnership Board Co-Chair. Neighbourhood and Wellbeing Delivery Alliance Clinical and Care Professional Lead – Southeast London Integrated Care Board.
Jeanette Young (deputising for Andrew Carter)	Interim Director, Children's Commissioning & Youth Services, deputising for Andrew Carter, Strategic Director of Children's Services – Lambeth Council.
Julie Lowe	Site Chief Executive, Kings College Hospital NHS Foundation Trust – Southeast London Integrated Care Board.
Mairead Healy	Chief Executive - Healthwatch Lambeth.
Penelope Jarrett	Chair - Lambeth Local Medical Committee.
Raj Mitra	GP, Children and Young People's Alliance Clinical and Care Professional Lead – Southeast London Integrated Care Board.
Richard Wiltshire	Patient and Public Voice Member.
Ruth Hutt	Director of Public Health – Lambeth Council.
Sarah B Flanagan	Patient and Public Voice Member.
Sue Gallagher	Lambeth Together Care Partnership Board Lay Member – Southeast London Integrated Care Board.
Therese Fletcher	Managing Director, Lambeth GP Federation – Southeast London Integrated Care Board.

Apologies:

Andrew Carter	Strategic Director of Children's Services – Lambeth Council
Fiona Connolly	Executive Director of Adult Social Care, Strategic Director of Children's Services – Lambeth Council.
George Verghese	GP, Co-Chair of the Lambeth Primary Care Clinical Cabinet – Southeast London Integrated Care Board.
Kirsten Timmins	Deputy Chief Operating Officer, South London and the Maudsley NHS Foundation Trust – Southeast London Integrated Care Board.
Paul Coles	CEO – Age UK, Lambeth.

Sarah Austin	Chief Executive Integrated and Specialist Medicine, GSTT NHS Foundation Trust – Southeast London Integrated Care Board.
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In Attendance:

Amanda Coyle	Programme Director - Lambeth Together Neighbourhood & Wellbeing Delivery Alliance.
Binki Taylor	Founder, The Brixton Project
Charli Nelson	Lambeth Together Project Manager – Lambeth Council.
Edward Odoi	Associate Director, Finance, Lambeth – Southeast London Integrated Care Board.
Gerry Evans	Lambeth Together Engagement Manager – Lambeth Council.
Guy Swindle	Deputy Director - Lambeth Living Well Network Alliance.
Jane Bowie	Director of Integrated Commissioning (Adults) - Lambeth Council.
Juliet Amoia	Associate Director, Community Health and Engagement – Lambeth Council.
Lyssa Jenkins	Communications and Engagement Manager – Southeast London Integrated Care Board.
Maria Schmidt	Programme Lead, Public Health, Vaccination Health – Lambeth Council.
Oge Chesa	Director of Primary Care and Transformation – Southeast London Integrated Care Board.
Pamela Handy	LBSAT Business Support Manager – Southeast London Integrated Care Board.
Peter Hesketh	Assistant Director of Finance – Lambeth Council.
Rebecca Manzi	Lambeth Together Project Officer – Lambeth Council.
Richard Outram	Acting Director, Adult Social Care – Lambeth Council.
Shanet Lewis	Programme Lead, Public Health, Building Healthier Communities – Lambeth Council.
Shola Oladipo	CEO, Food for Purpose.
Sophie Taylor	Lambeth Together Programme Lead – Lambeth Council.
Vanessa Burgess	Director, Medicines Optimisation, Primary Care and Long-Term Conditions – Southeast London Integrated Care Board.
Warren Beresford	Associate Director, Health and Care, Planning, and Intelligence – Southeast London Integrated Care Board.

1 Introductions

Dr Di Aitken welcomed members to the meeting and noted the topics discussed during the public forum which included:

- The November ICB Board meeting and the meaning behind a “population-based budget.”
- Leisure centre contracts and swimming lessons for children with disabilities.
- Winter pressures and the effect they are having on services for residents in Lambeth.
- Lambeth statistics in comparison to other boroughs – it was mentioned that Lambeth seem to be fairing better than other boroughs, particularly regarding ambulance handovers and A&E performance. It was agreed that statistics will be posted to the Lambeth Together website for people to view in more detail.
- Provisions for Africans, African Caribbeans and other groups who may want/need a hybrid, Afrocentric approach to healing and prevention in areas of deprivation and health inequalities, namely in areas such as mental health, autism, and invisible disabilities.
- The impact on social care services and the increase in mental health imbalances, mainly in African and Caribbean patients. Accessing services and inadequate training of social care providers.
- An update on the Patient and Public Voice members on the work they have been completing since joining the Board.
- A request was made to hear a brief input from housing and health at a future Board meeting.

Those present introduced themselves and apologies were noted from Paul Coles, Sarah Austin, Andrew Carter, and George Verghese.

2 Declarations of Interest

Members were asked to declare any conflicts of interests linked to the items on the agenda.

None were declared.

3 Minutes from 02 November 2022 Meeting

The minutes of the meeting of Wednesday 02 November 2022 were agreed as an accurate record of the meeting.

4 Lambeth Together Care Partnership Update

Andrew Eyres provided an overview of key developments since the last Board meeting. Following his presentation, the discussion included:

- Dr Raj Mitra met Jodie Brooks from Carers 4 Carers who asked if Lambeth had a Clinical and Care Professional Lead (CCPL) for carers – Jodie felt that the annual check-ups for carers had dropped off the radar since Covid. Dr Di Aitken confirmed Lambeth do not have a specific CCPL for carers but that it could be built into the workplan of another CCPL. Jane Bowie will pick up with Jodie regarding the annual check-ups for carers. Dr Di Aitken explained that the CCPLs had been set up by the Southeast London Integrated Care Board (ICB) but that within that set-up, Lambeth can make the best use of the collective resource the borough has and reiterated that carers are an important component of the system.
- Sue Gallagher noted that she found the update from Andrew very helpful. Sue also mentioned that 10 years ago, a large amount of money was received in the borough from lottery funding and asked if in a future meeting, the Board could be updated on, potentially through the next Children and Young People's report (CYP) or through another channel, what the borough has learned since receiving this funding and what the borough are doing with the learnings. Sue explained it is important that when the borough receives external funding, we hold ourselves to account to see where the funding has led. Sue also explained that with the new youth strategy, we should think of young people as future ambassadors for health. Sue noted the Board is not representative of the youth in Lambeth.
- Penelope Jarret mentioned it was good to receive this overview from Andrew. Penelope also asked if the Emotional Health and Wellbeing Alliance Group was part of the CYP or separate.
- Andrew explained it was timely to ask about Lambeth Early Action Partnership (LEAP) and mentioned the family hubs take their learnings from LEAP. Andrew suggested an update was brought back to the Board on the Children and Young People's Alliance focuses. Andrew also stated that learning from LEAP is critical for how we manage outcomes. The youth strategy is in development at the moment and is focused on work in the council and health and care. The point around young people being ambassadors for health is a good point and we can feed back to the children's team to see what we can bring back to the Board. Emotional Health and Wellbeing is 1 of 3 priorities from CYP and will take forward the work around future initiatives for children, young people, and their mental health.
- Cllr Ben Kind agreed with Andrew on the LEAP aspect. Cllr Kind explained work is in motion to appraise next steps regarding LEAP and so this can be brought to the Board when ready. Dr Raj Mitra explained that at 4pm today, there was a LEAP Sustainability Group meeting to take forward learning into the system when it finishes. All agreed that it was reassuring that this reflection was happening and therefore this could be brought to the Lambeth Together Care Partnership Board when appropriate.

Matters Arising: Jane Bowie to meet with Jodie Brooks regarding the annual health checks for carers.

RESOLVED

1. To note the update.

To listen back to this item, refer to 1:02:07 of part 1 of the recording.

To view the report accompanying this item, refer to pages 11 to 18 of the agenda pack.

5 Lambeth Together Care Partnership – A Year in Review

Cllr Jim Dickson and Dr Di Aitken shared a presentation of the Lambeth Together Care Partnership over the 2022 year, highlighting the achievements and collaborative working across the partnership. Following the presentation, the discussion included:

- Mairead Healy wanted to echo what was mentioned throughout the presentation, namely the positivity Healthwatch Lambeth have received as a partner of Lambeth Together. Mairead explained that Healthwatch have been impressed with the work within the partnership and expressed how Healthwatch felt equal. Mairead also noted the work around Equality, Diversity, and Inclusion (EDI), the work around health inequalities and was impressed by the Health and Wellbeing Strategy, along with the public participation included within the Strategy. Mairead mentioned that one issue Healthwatch hear about is around patient experience regarding respect, kindness, and dignity when accessing services and reiterated that we must keep this in mind going forward.
- Penelope Jarrett explained that she loved the videos and asked if she could share the link with colleagues. Penelope also explained it was unclear how the CCPLs links to the Alliances and mentioned it could be discussed at next week's CCPL meeting. Penelope asked if the CCPLs will be supervised.
- Dr Di Aitken explained the CCPLs are intended to link to all stakeholders and that they have had a basic induction. The CCPLs have a range of projects they are working on and explained this could be added to the forward plan for a future Board meeting.
- Dr Raj Mitra explained this is only a very small glimpse of what we have been doing as a partnership and explained the biggest worry currently is about access and maintaining kindness – how do we as a borough improve access in the system and maintain kindness at the same time, as things get harder? How do we help those who need it get better and easier access – noted that we need to focus on those points.
- Sue Gallagher explained she had heard from 2 GPs who moved to different parts of London from Lambeth and wanted to note that they commented on how much they didn't appreciate being in Lambeth while they were there and how supportive the GP community was of each other. The GPs also noted how much effort had gone into primary care and secondary care and how easy it was to be able to talk to each other on the phone and so rapidly.

Matters Arising: Update on the work being completed by the CCPLs to be added to the forward plan for Board meetings.

RESOLVED

1. To note the presentation.

To listen back to this item, refer to 1:15:48 of part 1 of the recording.

To view the presentation accompanying this item, refer to supplementary paper 1.

6 Lambeth Together Assurance Update

Warren Beresford and Sue Gallagher reported on the Lambeth Together Assurance report and the work that has been ongoing through the Equality, Diversity, and Inclusion Sub-group, along with the data looking at health inequalities across the system. Warren noted the report includes details on the cost-of-living crisis programme and primary care moving forward on the flu uptake and winter planning.

Warren mentioned a good news story – the Learning Disability health checks surpassed where the borough was this time last year. In 2022, Lambeth met the 75% target and noted the borough is already ahead of that in 2023.

Warren highlighted the main blockers and issues raised were recruitment, capacity, and lack of digital interface between systems to enable partners to work efficiently. The following discussion continued:

- Penelope Jarret mentioned looking at the graphs, there is a lack of data and Penelope fears this will get worse in the future – Penelope mentioned the major problems in the summer of 2022 with the national IT systems and noted these issues were not all resolved. Penelope explained the primary care system does not always work well and is nervous in terms of future funding with IT systems. Penelope asked the Board for support when it comes to looking at tools primary care need, rather than what is thought is needed.
- Dr Raj Mitra asked if we are on budget for the end of March.
- Edward Odoi explained at ICB level, for month 8, Lambeth is showing that the borough will break even by the end of the financial year.
- Andrew noted the reflection to ICB budgets and that organisations have their own budgets. Andrew noted that a lot of our providers are under financial challenges and there are financial pressures across the system. We need to work together wherever we can where there are financial challenges so we can mitigate the impact upon residents.

RESOLVED

1. To note the presentation.

To listen back to this item, refer to 1:50:27 of part 1 of the recording.

To view the presentation accompanying this item, refer to supplementary paper 2.

7 Lambeth Community Diabetes Service Commissioning Proposals

Vanessa Burgess updated the Board on the diabetes commissioning proposal and asked Board members to comment on the service. The discussion included:

- Mairead Healy would welcome the opportunity to be involved in the procurement process as Healthwatch Lambeth completed research on people with diabetes in Lambeth. Food and diet were found to be the main contributors but also, the economic aspect as well. Mairead explained we need a wider community approach and as part of the research Healthwatch carried out, it was found that a wellbeing coach was most important to those asked, as well as having group settings for patients to attend.
- Dr Raj Mitra agreed and explained that in his time as a GP, he has only had 1 patient who lost weight and cured their diabetes. Dr Mitra noted the focus needs to be on prevention, such as a service that goes out to the wider community to help people keep well. Dr Mitra also explained he has nearly 600 patients within his practice with diabetes, so the current system isn't working.
- Penelope Jarrett explained this service is for patients with diabetes where their diabetes cannot be managed by the GP. Penelope noted there was a staying well aspect to this, but these patients need daily access to their GPs and GPs cannot provide this due to a lack of resource. Penelope explained we would not want the newly commissioned service to stop after the successes we have had, and we need to make sure the good work isn't being lost.

- Sue Gallagher suggested, when considering which group and where to get service users, the Equality, Diversity, and Inclusion group received analysis from Warren Beresford on the Core 20 Plus 7 population, and it focuses on three areas with a high percentage of deprived people that fitted into the group. Sue urged members to sway conversations and external outreach into areas where there is high prevalence.
- Amanda Coyle explained as part of the Neighbourhood and Wellbeing Delivery Alliance (NWDA), a test and learn project is running in Tulse Hill for Black patients with diabetes and employing a coach model was explored. Amanda asked Mairead if someone from Healthwatch could look at the project as it is in its early stages and Amanda noted they are seeing encouraging results, explaining there is a difference between education and motivation and patients need both. Amanda explained she was encouraged to hear Vanessa's approach and welcomed more patient involvement.
- Dr Di Aitken explained depression is usually the gateway condition to diabetes and explained any diabetes service must have good access to mental health services.
- Rich Wiltshire echoed Dr Aitken's thoughts, explaining mental health support is very important for those with multiple long-term conditions and noted the importance of culturally appropriate services. Rich explained difficulties with technology can be an issue and encouraged support for those who have issues with technology to support their condition.
- Vanessa Burgess explained on the prevention side, we have a national prevention strategy, and we are currently working with council colleagues to find out about those who do not engage with programmes to improve on uptake. In terms of technology, there is digital support we can offer in line with access to NICE guidance pilots in South London around technology support for motivation and information for people to feed back to care professionals.

RESOLVED

1. To note the presentation.

To listen back to this item, refer to 1:58:40 of part 1 of the recording.

To view the presentation accompanying this item, refer to pages 19 to 26 of the agenda pack.

8 Lambeth Together Neighbourhood & Wellbeing Delivery Alliance (NWDA) – Deep Dive

Amanda Coyle presented on the progress of the Alliance during the 2021-2022 period and the priorities for 2023-2025. The following discussion was had:

- Cllr Marcia Cameron mentioned the presentation was impressive and noted the Age Friendly Lambeth initiative was a good idea to link with the NWDA. Cllr Cameron explained the initiative are currently sorting their framework and planning to create a forum and thought it would be a good idea to have a link in with the work the NWDA and the Healthy Church Initiative are doing.
- Amanda explained the priorities over the next year will be about improving outcomes for older people and noted she would come back to the Board to talk prevention and managing long-term conditions.
- Cllr Cameron asked if, regarding the Healthy Churches' Initiative, has contact been made with Ruach? Shola Oladipo explained Ruach contacted her just before Christmas and Shola noted Bishop Francis had been contacted by the Brixton branch initiative.
- Dr Raj Mitra noted this was great work and explained prevention is close to his heart. He asked how do we get funding switched to prevention as it usually always goes to treatment and not prevention – how do we switch this?
- Cllr Jim Dickson reiterated the amazing work being presented and noted he would love to talk to Shola about the Lambeth Food Partnership. Cllr Dickson noted the test and learn and HPV initiative impressed him and wanted to know more about following a positive set of outcomes around data and effectiveness in addressing loneliness and helping people with long-term conditions.

- Sue Gallagher commented on one aspect of learning around improved accountability of patients and thought this bit of learning was relevant to what is being done next year and how this will be addressed and what the RTW+ contribution to chronic pain was going to be.
- Amanda explained the presentation was just a flavour of what the Alliance has been doing, including improving care home quality and loneliness. In terms of funding, there is a two-pronged approach – resident support around thriving communities can unleash assets into the communities, giving people the potential to draw down funding in places like Thriving Stockwell, which is self-funded. With the loneliness test and learn project, we learned how to work with Primary Care Networks (PCNs) as it was clear that we needed to bring more money into community projects. Members will hear about the Grassroots project today, which goes into more detail.
- Rich Wiltshire noted the church initiative looks fantastic and it highlights religion, non-religion, spirituality. Rich explained he would like a register for long-term conditions for people who fall through the gap as coordinating care is important. Considering digital infrastructure, those who have complex needs could be offered a video call for every appointment across primary and secondary care – calling people in when they are struggling to get out of bed is difficult so digital appointments are important. Amanda will reach out to Rich to discuss.

Matters Arising: Prevention and managing long-term conditions to be added to the forward plan for Board meetings.

Amanda Coyle to contact Rich Wiltshire regarding digital appointments.

RESOLVED

1. To note the presentation.

To listen back to this item, refer to 2:23:51 of part 1 of the recording.

To view the presentation accompanying this item, refer to pages 27 to 54 of the agenda pack.

9 Grassroots Programme

Juliet Amoa, along with a number of different presenters, gave an update on the Grassroots Programme. The following discussion was had:

- Dr Di Aitken commented on how heart-warming it was to see how connections are being made and explained at a meeting yesterday, Grassroots leads met with NWDA leads, coming together as a partnership.
- Amanda Coyle echoed this, mentioning the brilliant partnership with Public Health being a central part of the Alliance that develops over the next year, committing to linking other partner activities to Grassroots projects. Amanda noted these will build trust in the health and care system, if we get it right, but that it needs to be culturally appropriate. Amanda gave her thanks to Juliet and the team.
- Cllr Jim Dickson thanked everyone for their work and noted it was an impressive portfolio of projects and that he was delighted to hear about the investment into the future. Cllr Dickson mentioned he was interested to know we can do as a partnership to develop new organisations alongside the ones we have.
- Juliet explained there is an event next week around how do we make those connections – a broad range of people are involved. There is a piece of work ongoing with the Akerman Centre and around community groups using that space. We are connecting with other hubs that the Beacon Project are running and constantly have this in mind in terms of sustainability and reach in terms of how we connect to the community.
- Cllr Marcia Cameron asked if there was an annual report as so much has been done with engagement and the community – how is this shared. Juliet explained they are capturing feedback through evaluation – the project evaluates as they go. Comments are within the Public Health report in terms of progress and where things are at.

RESOLVED

1. To note the presentation.

To listen back to this item, refer to 05:49 of part 2 of the recording.

To view the presentation accompanying this item, refer to pages 55 to 71 of the agenda pack.

10 AOB

- Dr Di Aitken noted that from May 2023 onwards, Board meetings will be Thursdays and not Wednesdays. Penelope Jarrett explained changing the Board meeting to a Thursday will be difficult due to meeting clashes. Dr Aitken explained it was changed to Thursdays as Wednesdays were proving difficult for Board members.
- Ruth Hutt noted the Lambeth Health and Wellbeing Board meeting would be held tomorrow at 18:00 and included items on Age Friendly and Child Friendly borough, where members could have their final say on the Health and Wellbeing Strategy. Ruth also noted it is Great Mental Health Day on the 27th January.

The date of the next Lambeth Together Care Partnership Public Board meeting was confirmed as 08 March 2023.

The meeting ended at 16:54.

CHAIR

LAMBETH TOGETHER CARE PARTNERSHIP BOARD
Wednesday 11 January 2023