

Lambeth Together Strategic Board Public Forum

Wednesday 2 November 2022







Working in partnership for a healthier borough

Question from Carol Milner



As a group of residents and a local community, including our local church, we are looking at ways in which older adults can be supported formally and informally to stay in their homes for as long and as independently as possible.

We have done quite a lot of research already to find out what support is available but have just come across the Lambeth Together Care Partnership and this NWDA. We do not want to re-invent wheels and would like to know more about these activities Cllr Jim Dickson welcomed the feedback on the services currently on offer.

George Verghese offered to connect Carol with their Thriving community in North Lambeth and to talk about the on-going work and visibility of significant neighborhood assets available from Age UK.

Question from Dreenagh Lyle



I have just come across details of this meeting by chance I have been asking about any kind of ASD/LD strategy for many years now. I note this is the last item on your coming meeting ... who would be the person in Lambeth who knows about this 'all age LDA programme?' David Orekoya explained that a joint plan is being looked at to improve outcomes for those with learning difficulties, specifically physical and mental wellbeing, accommodation care and support, as well as a host of other things.

David also added that in Lambeth, we are committed to improving those outcomes, recognising that there are still areas to work on. David explained that he was now focusing on developing this strategy.

Please can you update us on whether patients will have access to their own data today as planned?

- A communication was issued by EMIS last night, which all practices have received around the 'go-live' for the patient access, and guidance on what to do.
- NHSE have also issued a statement: <u>https://digital.nhs.uk/services/nhs-app/nhs-app-guidance-for-gp-practices/guidance-on-nhs-app-features/accelerating-patient-access-to-their-record/update-from-nhs-england</u>
- Regarding resources to redact and their concerns, the GP IT team have been running train the trainer sessions which talked about redaction, and I believe the EMIS search guidance has also been shared.

There is some helpful guidance here about hiding entries from online access:

- Why and when to make information not visible in-patient records YouTube
- How to redact in EMIS Web YouTube
- Resources to support staff with providing record access to patients NHS Digital
- NHSE are also running some training sessions: <u>Getting ready for patients to have</u>
 <u>access to their future information | NHS England Events</u>

Adrian McLachlan responded to this question after the meeting to ensure a full response was given.



If patients want to opt out of data sharing, what forms do they need to complete?

It depends what they are wanting to opt out of. The practice should have existing EMIS/SNOMED codes that are to be used when applying any patient opt-outs or dissent codes.

For opting out of the Summary Care Record: Patients can opt-out, and when they do, you'll need to add the appropriate code on their record. For National data opt-out there is some helpful guidance under the heading 'supporting your patients' about how the practice should action any national data opt-outs from patients: Information for GP practices - NHS Digital

Adrian McLachlan responded to this question after the meeting to ensure a full response was given.



We note that Jack Barker's discovery presentation says Once London now has access to our records, presumably for all purposes, including research and planning?

Adrian McLachlan responded to this question after the meeting to ensure a full response was given.

Assuming this relates to London Care Record, this is for direct care. On a separate but related note, the Discovery IG documentation is currently being reviewed and updated, and this near completion. Updates will be shared across SEL once this has been completed. A section is being put together on the ICS website which will have information about Discovery.



Please can you inform us if a third separate Opt out is necessary or possible. If patients want to Opt out as shown on the Lambeth and Greenwich website, or will data be taken for research and planning regardless of Opt outs?

The information on the LGT website is pertaining to the London Care Record, which is only for direct care purposes, not for any research or planning. For the London Care Record opt-outs, there is information available on the LGT website for how patients can opt-out:

 London Care Record | Lewisham and Greenwich

Adrian McLachlan responded to this question after the meeting to ensure a full response was given.

<u>https://www.lewishamandgreenwic</u>
 <u>h.nhs.uk/download.cfm?doc=docm</u>
 <u>93jijm4n5749</u>

Question from Sue Gallagher



Are there still school vaccination programs in place?

Andrew Eyres discussed that having vaccinations in school was a one off whilst initially being rolled out. The Polio vaccination, however, had been done in a small selection of schools, although the uptake wasn't very successful, finding it more successful out of school hours.

Ruth Hutt explained that the HPB and flu vaccinations have continued to be administered in schools also.

Question from Richard Wiltshire



What work is happening to support residents across South-East London who are suffering from multiple health conditions? Andrew Eyres explained the need to integrate care for individuals, as they are currently having to navigate a quite complex system.

Amanda Coyle talked about the pilot undertaken in North Lambeth and opening a wider conversation about it, based on the learnings gathered.